



Agenda

Workforce Innovation Board: Service Delivery Committee Meeting

Monday, March 17; 9:30 am – 10:30 am

Location: 1 N Dearborn, Rooftop Conference Room, Chicago, IL, 60602

Quorum: 33% or 4 out of 11 committee members must be physically present in the room. Once quorum is met, additional members or proxies can vote or participate virtually. *(Must be in person/proxies allowed)*

9:30 – 9:31

Welcome and Roll Call; Confirmation of Quorum

Nicole Shaw, Board Secretary

9:31 – 9:32

Approval of December Minutes*

Greg Polman and Pam McDonough, Co-Chairs

9:32 – 10:02

Adult & Dislocated Program Updates

Claudia Cattouse, Director of Program Relationship Management

- One Stop Operator Quarterly Update (Becky Raymond, ScaleLit)

Amy Santacaterina, Director of Program Guidelines and Budgets

- Training Provider Recommendations*
- Funding Transfer: \$1.5 M Dislocated Worker to Adult*
- Upcoming 2025 RFP

10:02 – 10:15

Program Performance Update

Carly Bykerk, Associate Director of Program Performance

- Participant data PY24 to Jan 2025

10:15 – 10:25

CEO Remarks

George Wright, CEO

10:25 – 10:30

Public Comments & Adjournment

*Denotes items requiring a committee vote to recommend action to the WIB



Minutes

Workforce Innovation Board: Service Delivery Committee Meeting

Monday, December 16; 9:30 am – 10:30 am

Location: 69 W Washington St, Chicago, IL, 60602. Floor 22, Conference Room C

Quorum: Yes.

33% or 4 out of 11 committee members must be physically present in the room. Once quorum is met, additional members or proxies can vote or participate virtually. ***(Must be in person/proxies allowed)***

In-person attendees: Pam McDonough, Antionette Golden, Carrie Thomas, Mark Sanders II.

Virtual attendees: Greg Polman, Lorne Greene, Angela Morrison, Jennifer Foster

The meeting was called to order at 9:35 am by Amelia Fulgham. Amelia Fulgham conducted roll call, there was no quorum until 9:40 am when Mark Sanders joined the meeting.

Pam McDonough called for a motion to approve the September Service Delivery Committee meeting minutes. This motion was moved by Greg Polman and seconded by Lorne Green. The motion was approved.

Claudia introduced Becky Raymond from ScaleLit, for the One Stop Operator Quarterly Update. Becky Raymond advised that starting in the new contract year, we will be focusing on the 4 comprehensive centers and training staff in the Airtable platform. She states that the deepened relationship with The Partnership staff will positively affect our impact on serving the AJCs. Becky Raymond reports that their team did another system wide meeting last week, and shared resources for individuals who are system involved, and other cross-trainings stored in Disco. Becky Raymond advised of the December systemwide gathering at Prairie State College, details of which can be found in the ScaleLit blog post.

At 9:40 am Mark Sanders II joined the meeting.

Amy Santacaterina reviewed the recommended training providers for continued eligibility, several community colleges are up for review at this time. These training providers would have



passed our review measures, have a successful training rate, and training related employment available for service users. Amy Santacaterina then went on to review the training providers submitting for initial eligibility. We have several from Morton College and Prairie State College. Code Platoon is a new training provider. She advises that there are a couple of providers that are not recommended for to be an eligible training provider. The industry was not one of the approved occupations. The final tab is a list of training programs that were no longer being provided by the training provider.

Pam McDonough called for a motion to approve the recommended training provider applications for continued eligibility, initial eligibility, non-recommended providers, and removed providers. This motion was moved by Carrie Thomas and seconded by Mark Sanders II. The motion is moved.

Amy Santacaterina stated that we are working on a request for proposals (RFPs) for WIOA, American Job Center Title 1 and Sector Centers. She advises that we hope to release the RFPs in March 2025, with proposals due in April 2025, program start dates of July 1. We will be issuing RFPs for Career Pathway following a later cycle starting October 1 2025. This RFP will have research and planning in February and March 2025, the release in June 2025, proposals due July or August 2025 and program selection by September 2025.

Marisa Lewis, Director of Program Performance reviewed the final WIOA outcomes for Adult and Dislocated programs for the program year ending in June 2024. We exceeded every measure in Adult and Dislocated programs. Marisa Lewis also shared a few demographics about the people we served. There was an even distribution of male and female service users. The majority of the people we served were people of color, 55% of the people we high school graduates. Marisa Lewis reports that Adult program users saw an average wage at placement of \$23.03 an hour, and \$28.21 hour for Dislocated Workers. There was \$15M in wages earned in a single quarter for the Adult program users, and 13.5 M for Dislocated Workers.

Marisa Lewis advised that the current rates ended in June, the new program year began on July 1st 2024. This fall we did a negotiation process with DCEO to negotiate the new targets. Marisa Lewis advised that Chicago carries the State, if Chicago does well the State does well. She advised that we successfully negotiated rates for PY 24 and 25. Marisa advises that this was



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our first time holding these negotiations. We shared data about the high needs communities we serve, and we are confident we will meet these measures over the next two quarters.

There were no questions at this time.

Pam McDonough called for a motion to adjourn the meeting. This motion was moved by Mark Sanders and seconded by Carrie Thomas. This meeting was adjourned at 10:00 am.

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10:25 – 10:30 Public Comments & Adjournment

Workforce Innovation Board: One-Stop Operator

scaleLIT

March 2025




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December In-Person Systemwide Gathering



System-Impacted Panel Blog Post



scaleLIT 

[About](#) [Services](#) [Jobseekers](#) [Events](#) [Blog](#) [Give](#) [Become a Member](#)

Dec 17

December In-Person Systemwide Gathering

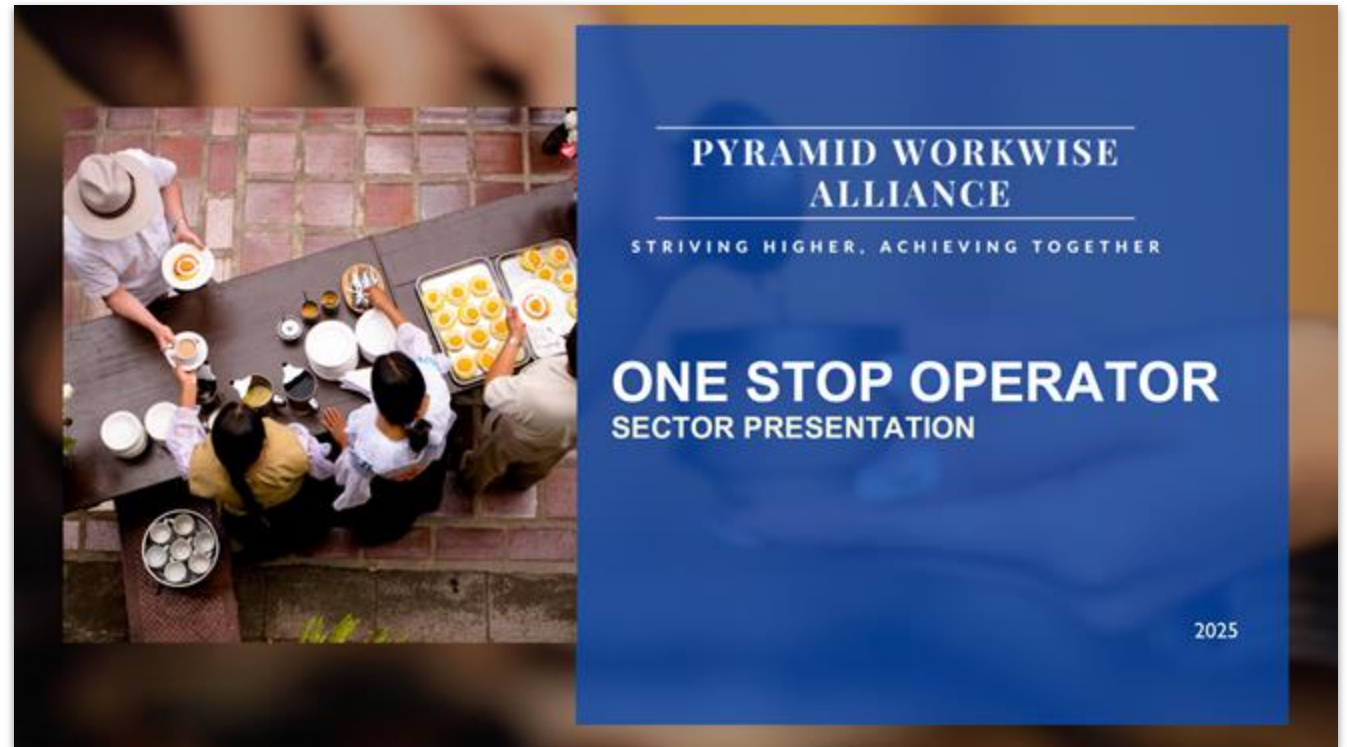
scaleLIT, as the One-Stop Operator (OSO) serving The Chicago Cook Workforce Partnership network, hosts quarterly convenings to share American Job Center (AJC) updates, relevant campaigns, funding opportunities, etc.



[System-Impacted Panel Blog Post](#)

Cross-Training: Hospitality & Tourism Sector Center

Sector Center Presentation and Recording uploaded to Disco



Cross-Training: March Virtual Gathering

March Systemwide

- Featuring presentation from Chicago Jobs Council on Policy Updates and Impacts for the Workforce Landscape

**SAVE
THE
DATE**

Thursday,
March 13
at 10 am

Policy Updates for
the Workforce
Landscape
*with the Chicago Jobs
Council (CJC)*

**SYSTEMWIDE
MEETING
2024**

RSVP IN DISCO



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WIB Service Delivery: Budget and Guidelines Update

March 17, 2025

Amy Santacaterina

WIOA Adult and Dislocated Worker Budget

- Recommending transfer of \$1,500,000 in Dislocated Worker funding to Adult funds to support Individual Training Accounts and On the Job Training demand. (Requires a vote)
- Dislocated Workers are currently served through other grants such as 1E grants and National Dislocated Worker funding.

Research

- Reviewed RFPs from other states
- Reviewed outcome data and local plan
- Reviewed unemployment and census data

Stakeholder Input

- Stakeholder focus groups held in February
- Network focus group held
- Staff input session

Next Steps

- RFP Release Scheduled for March
- Volunteers for review team- April and May

WIOA Eligible Training Provider List

- Review attached list of new training programs
- Review attached list of continuing programs
- Review of list of programs not continuing

(Requires vote)

Technical Assistance and Training

- Conducted a series of webinars and office hours for the New ITA application process.
- Participated in DCEO's Train the Trainer Customer Center Service Delivery-IWDS 2.0.
- Participating in work groups with the DCEO-developing the new IWDS case management system.





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WIB Service Delivery: Program Performance Update

March 17, 2025

Carly Bykerk

WIOA Adult and Dislocated Worker Updates

Data through January 31, 2025:

ADULTS

3275 Served

2551 Received training

54% Male

46% Female

60% Black

23% White

5% Asian

21% Hispanic

Dislocated Workers

1911 Served

1398 Received training

57% Male

43% Female

48% Black

32% White

4% Asian

28% Hispanic

WIOA Adult and Dislocated Worker Updates

Data through January 31, 2025:

	Adult	Dislocated Worker
New Registrants	1,407	703
Entered Employment	580	450
Average Hourly Wage at Placement	\$22.72	\$26.11



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Questions?



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**LOCAL WORKFORCE
INNOVATION AREA (LWIA) 7**

ONE-STOP OPERATOR

MARCH 2025 SYSTEMWIDE UPDATE

PY 2025 - 2nd Quarter
(October 1- December 31, 2024)



Dear Partners,

We appreciate your continued collaboration and dedication to enhancing service delivery and integration. We are grateful to work alongside staff across the Chicago and suburban Cook County American Job Center (AJC) Network as your LWIA 7 One-Stop Operator (OSO).

Thank you to everyone who completed the six-month Partner Feedback Survey that went out after the December Systemwide gathering. Participants said that in 2025, the OSO team should continue providing training opportunities and hosting panels at our quarterly meetings!

“These technical assistance days are great, and the online resources are extremely helpful.” - LWIA 7 partner

Many respondents are newer to the network and are excited to learn more. The next survey will be conducted in June 2025.

Most notable from the last quarter:

- On December 4, 2024, the OSO team trained The Partnership staff, including Relationship Managers, on several tools, including AirTable and Customer Satisfaction surveys. This OSO 101 training set the foundation for greater alignment between the OSO and The Partnership’s Relationship Managers.
- The OSO hosted an in-person Systemwide meeting on December 13, 2024, at the AJC at Prairie State College. The gathering included a panel of experts working alongside System-Impacted individuals within the public workforce system.
 - Thank you to our subject matter experts Avalon Betts with ILL Alliance for Re-entry & Justice, Durant Freeman with Safer Foundation, Charles Hardwick and Jordan Coley with Howard Area Community Center, and our moderator Kylin Decker, Program Director at Workforce Funders Alliance.
- Lastly, as part of continued business service engagement efforts, the Hospitality & Tourism and Healthcare Sector Centers (Pyramid Partnership and EQUUS, respectively) were onboarded to the Airtable Referrals System!

We provide Systemwide Updates quarterly (March, June, September, and December) and post to our learning management system, Disco, along with the partner directories.

This quarter’s Systemwide Update features additional information in the OSO Meetings, Communications, and Cross-Training Sections. Please contact the OSO Navigation team at oso@scalelit.org if you have questions.

One-Stop Navigation Team

LWIA 7 One-Stop Operator

oso@scalelit.org

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UPDATES:

- **REGULAR OSO MEETINGS AND COMMUNICATIONS**
- **CROSS-TRAINING**
- **CUSTOMER SATISFACTION SURVEY**
- **UNIVERSAL REFERRAL SYSTEM**
- **BUSINESS SERVICES**
- **AJC ORIENTATION AND MATERIALS**

REGULAR OSO MEETINGS AND COMMUNICATIONS



Consistent and quality communication is the foundation of service integration. OSO engages partners monthly and streamlines resource sharing in Chicago and suburban Cook County. Please visit Disco for more information or to access the partner directory.

The OSO team has invited everyone in the LWIA 7 directory to the Disco systemwide space. If you have not yet registered as a Disco member, please contact the appropriate navigator contact below. So far, 38% of individuals in the directory have registered in Disco, and we look forward to that number increasing (188/500).

2025 Partner Meeting Schedule	
March	Systemwide Virtual Meeting: March 13 at 10 am
April	4 In-person Technical Assistance Days
May	4 Hybrid Center-Level Meetings
June	In-Person Systemwide Meeting: June 19 at 10 am

The four comprehensive AJCs host all in-person technical assistance and hybrid Center-level meetings. OSO schedules partner meetings at the beginning of each year and follows a consistent meeting framework.:

- Technical assistance in-person meetings:
 - Technical assistance aims to address specific needs and find real-time solutions for partners. Activities include support with customer satisfaction surveys, Airtable referrals, Disco, Facilities, and more.
 - If you want to learn about the upcoming technical assistance day closest to you, please email oso@scalelit.org.
- Center-level hybrid meetings:
 - Agenda items include reviewing Airtable Data and Customer Survey Dashboard, Center Priorities, Upcoming Events, and Partner Updates.
 - If you would like to request time to share an update or are interested in participating in a meeting, contact:
 - Candace Gray, candace@scalelit.org, for AJC at Prairie State College
 - Germania Solorzano, germania@scalelit.org, for AJC in Pilsen
 - Mandeep Kaur Cuautle, mandeep@scalelit.org, for AJC in Wheeling
 - Carla Mosby, carla@scalelit.org, for AJC at the King Center
- Systemwide meetings:
 - Agenda items vary based on trending workforce development topics, funding opportunities, or OSO project developments.
 - Visit Disco to RSVP and access Systemwide meeting details. [Click this link to visit the upcoming events calendar in Disco.](#)
 - If you want to learn more about Systemwide meetings or propose topics, please contact the OSO Navigation team at oso@scalelit.org.

Every month, the OSO team sends resource newsletters for the comprehensive centers. Please continue sending your resources to oso@scalelit.org if you want the community partners to stay aware of your program or events.

CROSS TRAINING



Cross-training educates staff on the AJC Network and Partner programs. Cross-training will incorporate best practices in workforce development and OSO tools available throughout Chicago and Cook County.

As we develop additional cross-training content, OSO uploads recordings and materials to [Disco](#). This platform enables us to compile a collection of partner cross-training resources, promote upcoming one-stop events, monitor staff engagement, and onboard new partners to our tools, such as the Airtable referral system.

Partners can look forward to new developments in Disco that will make Airtable referrals onboarding and cross-training more accessible to our partners.

188 partners have joined the Disco LWIA 7 Systemwide Partner Space, with 15 additional network partners joining in the last quarter. If you are not currently a Disco user, please reach out for an invite.



New users per month



Active users per month



The goal for next quarter is to increase engagement and new users by 50%.

This quarter, the team hosted Kelly Brown from the Hospitality and Tourism Sector at the February Center-level meetings for cross-training. The presentation recording and materials are available on Disco.

The OSO will close this quarter by hosting the Chicago Jobs Council (CJC) as subject matter experts in our field to provide policy updates for the workforce landscape. Future cross-training sessions include Illinois Job Link, Partner Programs, Unhoused Job Seeker Career Pathways, and Business Services. We remain dedicated to enhancing our training offerings and expanding our impact.

Upcoming Cross-Training Schedule	
March	March Systemwide: Policy Updates for the Workforce Landscape
April	InService Learning Circle: Money Matters with the Resurrection Project
May	Center-level meeting Healthcare Sector Center Spotlight



CUSTOMER SATISFACTION SURVEY



Overall Survey Metrics

10,000+

Total Onsite Survey Responses

4.83

Average Satisfaction for Onsite Services

9.52

Average Net Promoter Score for Onsite Services

5,000+

Total Workshop Survey Responses

4.6

Average Satisfaction for Workshops

8.62

Average Net Promoter Score for Workshops

Quarter Survey Metrics (October 1 - December 31, 2024)

~550

Onsite Survey Responses

4.88

Satisfaction for Onsite Services

9.65

Net Promoter Score for Onsite Services

850+

Workshop Survey Responses

4.74

Satisfaction for Workshops

9.3

Net Promoter Score for Workshops

- Total individual Onsite surveys are down by ~250 from the previous quarter.
- Total individual workshop surveys remain steady quarter to quarter
- One additional workshop survey was requested since the last report.
- NPS for both the quarter's On-site & Workshop surveys exceed the target of 9 out of 10 .



Survey Responses Collected

13 Onsite Surveys
33 Workshop Surveys



Customer Satisfaction (Scale 1-5)

Overall, how would you rate your experience?



Net Promoter Score (Scale 1-10)

How likely is it that you would recommend this...?

“I am beyond grateful for the help the staff gave me. [They] spent a lot of time with me and made sure all my questions were answered and I had all the resources I needed.” ~ Customer served by AJC in Wheeling

“When I entered the office... I was greeted with a very warm and sincere welcome, [the AJC staffer] was very knowledgeable...and made everything easy to understand... Please feel free to contact me for my experience.”

~ Customer served by AJC in Pilsen

“My career coach has been extremely helpful and patient during this process.” ~ Customer served by AJC at Prairie State College

CUSTOMER SATISFACTION SURVEY



The Customer Satisfaction Survey standardizes the collection of feedback and simplifies survey administration.

Onsite Survey collects feedback from job seekers who walk into an American Job Center or related site.

- *Methods of Survey Collection: QR Codes on Flyers, Resource Room Computers, and Ipads.*

Workshop Survey collects feedback from job seekers who attend a workshop or event hosted by a partner.

- *Methods of Survey Collection: QR Codes and Survey links in follow-up emails.*

The OSO team can provide customized survey links, QR Codes, and flyers unique to a particular site, organization, or event. The OSO team will provide appropriate details after receiving the request:

[Click this link to request a customized Workshop Survey link and QR Code.](#)



Partners can visit the [LWIA 7 Systemwide Partner Space on Disco](#) to access the [live interactive dashboard at any time](#). OSO shares this dashboard during all center-level meetings and will send raw survey data to the appropriate partners quarterly or by request.



Contact the OSO team directly at oso@scalelit.org with any questions regarding Customer Satisfaction Surveys, data, posters, etc.

UNIVERSAL REFERRAL SYSTEM



Airtable Referral Metrics

4300+

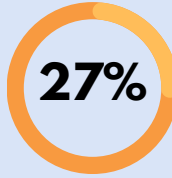
PY 2025 Airtable Referrals
(July 1 - December 31, 2024)

2000+

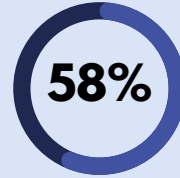
2nd Quarter Referrals
(October 1 - December 31, 2024)



Referrals in Progress



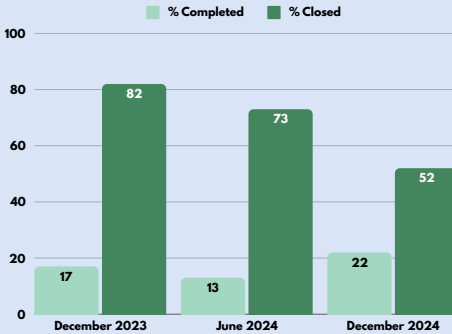
Referrals Completed*



Referrals Closed**

The percentages above are based on PY 2025 referrals data (July 1 - December 31, 2024).

The rate of overall closure has improved by 20% since the first Systemwide referrals report in December 2023.



Contributing Factors:

- Increased partner program Cross-training
- Increased Technical Support
- Increase in system usage by a larger variety of partners

***Referral Completed** is the status option used when the Receiving Partner confirms the referred customer successfully completed the appropriate steps to move forward (i.e., attending an orientation or one-on-one meeting or otherwise receiving services)

****Referral Closed** is the status option used when the Receiving Partner cannot contact the customer after three attempts or when the customer does not receive services

UNIVERSAL REFERRAL SYSTEM



The Airtable Referral System allows OSO and the AJC Network to view real-time data and referrals across 63 LWIA 7 organizations and agencies.

In 2024, OSO onboarded more partner organizations while facilitating concurrent cross-training to establish clear referral pathways. In 2025, Airtable Onboarding will continue as the team identifies points of contact that will receive referral submissions. Please review the most up-to-date [Airtable User Guide](#) or attend an upcoming onboarding for more information.

Please contact ema@scalelit.org if you would like to join an upcoming onboarding.

With the launch of the Partnership's LevelUp AJC Campaign, OSO restructured the Airtable space to include two referral forms: the Partner Referral Form and the Career Seeker Interest Form. Both forms will send referral information to the Airtable database. As of the end of February 2025, the site had more than 44,000 views, with more than 2,600 career seekers and nearly 60 employers using the platform to complete a connection with an AJC.

UNIVERSAL REFERRAL SYSTEM



Please review the most up-to-date [Airtable User Guide](#) and the [Airtable Training Video Playlist](#) for more information.

If you have questions about Airtable, please attend the Airtable Office Hours on Tuesdays between 12:30 pm and 1:30 pm.

Click the image to join the Zoom.



If you need technical assistance outside of Airtable Office Hours, use the [new Airtable Help Desk Ticket Form](#) to submit a request. To submit a Help Desk Ticket, partners should have completed the [Partner Referral Form](#) at least once, either during Onboarding or to refer a client to another partner for services.

The OSO prioritizes our partners' feedback and has finalized a [NEW universal partner referral form](#) that is ADA-compliant.

The form allows more access to partners who utilize text-to-talk and tabbing or need higher contrast. Additionally, the form can now seamlessly be completed in English or Spanish.

BUSINESS SERVICES



The Business Services Project identifies the priorities and conditions of business services staff across LWIA 7.

In 2023, OSO conducted the Inventory and Assessment (I&A) Survey with Business Services staff. We will perform a similar survey with Employer contacts shared by Business Services teams throughout the network.

In October 2023, The Partnership and OSO launched the Business Services Interest Form in Airtable. OSO created a space in Airtable to gather information, engage with employers outside their current network, and create new partnerships. So far, 52 new employer partners have connected with Business Services staff through the Business Services Interest Form.

The OSO is committed to incorporating all four Sector Centers into the Airtable referral system to connect universal clients to sector employer partners. As of February 2025, the Healthcare and Hospitality & Tourism Sectors can receive universal clients via Airtable referrals.

The business services working group will reconvene in 2025 to continue the next steps of the Inventory and Assessment. If you want to participate in any upcoming Business Services working group activities, contact the OSO team at oso@scalelit.org.



AJC ORIENTATION & MATERIALS



The AJC Orientation and Materials provide a standardized orientation video and informational materials representing all partner services available at the AJCs.

All materials are available in English and Spanish for staff and participants. For more information about the AJC Orientation and Materials, refer to the [AJC Manual Volume 2.5](#) and the [Systemwide Cross-training Space](#) in Disco.

AJC Orientation Video

This is a ten-minute pre-recorded presentation covering all AJC Network offerings. All partners can use the video to educate staff and participants who wish to learn more about the network.



[Click here for the English Video](#)

[Click here for the Spanish Video](#)





ABOUT US:

ScaleLIT is the One-Stop Operator
for Chicago and Cook County

EMAIL:
oso@scalelit.org

LEARN MORE:
scalelit.org/oso

**Scan the QR
Code to join the
Systemwide
Space in Disco**



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LWIA #7 Programs Recommended for Continued Eligibility March 2025

Provider Name	Program Name	Initial or Continued	#Exited	Average Wage	SC	CAR	TREE
A16 Coding Training Institute	Medical Coding	C	N/A	N/A	N/A	N/A	N/A
Aishling Care Academy	Certified Nurse Assistant	C	N/A	N/A	N/A	N/A	N/A
Avid CNA School	Basic Nursing Assistant Training Program	C	N/A	N/A	N/A	N/A	N/A
Avid CNA School	EKG Technician Program	C	N/A	N/A	N/A	N/A	N/A
Avid CNA School	Phlebotomy Technician	C	N/A	N/A	N/A	N/A	N/A
Chaste Hair Institute	Hair Braiding	C	7	\$14.77	N/A	N/A	N/A
Chaste Hair Institute	Hair Braiding Teacher	C	N/A	N/A	N/A	N/A	N/A
Chicago State University	Certified Nursing Assistant	I	N/A	N/A	N/A	N/A	N/A
Chicago State University	Basic Nursing Assistant	C	N/A	N/A	N/A	N/A	N/A
Chicago State University	Dental Assistant	C	NA	N/A	N/A	N/A	N/A
Chicago State University	Medical Billing and Coding	C	2	\$19.05	N/A	N/A	N/A
Chicago State University	Retail Pharmacy Technician	C	NA	N/A	N/A	N/A	N/A
Chicago State University	Pharmacy Technician	I	NA	N/A	N/A	N/A	N/A
Chicago State University	Certified Medical Administrative Assistant w/Medical Billing & Coding	I	2		N/A	N/A	N/A
Dawson Technical Institute	Gas Utility Worker-Advanced	C	17	\$29.88	94.00%	88.00%	88.00%
Dawson Technical Institute	Overhead Electrical Line Worker-Advanced	C	1	N/A	N/A	N/A	N/A
Delmon Medical College	Basic Nursing Assistant Training Program	C	N/A	N/A	N/A	N/A	N/A
Delmon Medical College	Dialysis Technologist Training Program	C	N/A	N/A	N/A	N/A	N/A
Delmon Medical College	Medical Assistant Diploma Training Program	C	N/A	N/A	N/A	N/A	N/A
DePaul University	Digital Marketing Strategy Program	C	4	\$34.81	N/A	N/A	N/A
DePaul University	Foundations of Human Resources Program	C	N/A	N/A	N/A	N/A	N/A
DePaul University	Integrated Marketing Communications	C	N/A	N/A	N/A	N/A	N/A
DePaul University	Logistics and Supply Chain Management Program	C	N/A	N/A	N/A	N/A	N/A
DePaul University	Online Project Management	C	2	N/A	N/A	N/A	N/A
DePaul University	Paralegal Program	C	N/A	N/A	N/A	N/A	N/A
DePaul University	Predictive Analytics Program	C	N/A	N/A	N/A	N/A	N/A
DePaul University	Project Management Program	C	N/A	N/A	N/A	N/A	N/A
DePaul University	Six Sigma Black Belt Program	C	N/A	N/A	N/A	N/A	N/A
DePaul University	Six-Sigma Green Belt Program	C	N/A	N/A	N/A	N/A	N/A
Evolve Security Academy - Wacker	Cybersecurity Online	C	N/A	N/A	N/A	N/A	N/A
Excelsior Healthcare Academy	Basic Nurse Assistant	C	1	\$20.00	N/A	N/A	N/A
Excelsior Healthcare Academy	Phlebotomy Technician	C	N/A	N/A	N/A	N/A	N/A
Food Hero	Culinary Arts Certificate	C	6	\$14.33	N/A	N/A	N/A
Harper College	A.A.S. Diagnostic Cardiac Sonography Degree	C	N/A	N/A	N/A	N/A	N/A
Harper College	A.A.S. Diagnostic Medical Sonography Degree	C	N/A	N/A	N/A	N/A	N/A
Harper College	A.A.S. Health Care Office Manager Degree	C	N/A	N/A	N/A	N/A	N/A
Harper College	A.A.S. Health Information Technology Degree	C	N/A	N/A	N/A	N/A	N/A
Harper College	A.A.S. Hospitality Management Degree	C	N/A	N/A	N/A	N/A	N/A
Harper College	A.A.S. Information Systems Degree	C	N/A	N/A	N/A	N/A	N/A
Harper College	A.A.S. Nursing (RN) Degree	C	N/A	N/A	N/A	N/A	N/A
Harper College	A.A.S. Radiologic Technology Degree	C	N/A	N/A	N/A	N/A	N/A
Harper College	A.A.S. Web Development Degree	C	N/A	N/A	N/A	N/A	N/A
Harper College	Accounting Assistant	C	N/A	N/A	N/A	N/A	N/A

LWIA #7 Programs Recommended for Continued Eligibility March 2025

Harper College	Accounting Bookkeeper/Clerk	C	N/A	N/A	N/A	N/A	N/A
Harper College	Administrative Assistant	C	N/A	N/A	N/A	N/A	N/A
Harper College	Advanced Accounting Bookkeeper/Clerk	C	N/A	N/A	N/A	N/A	N/A
Harper College	Advanced Welding	C	N/A	N/A	N/A	N/A	N/A
Harper College	Basic Manufacturing	C	N/A	N/A	N/A	N/A	N/A
Harper College	Basic Welding	C	N/A	N/A	N/A	N/A	N/A
Harper College	Bread and Pastry Arts	C	N/A	N/A	N/A	N/A	N/A
Harper College	Certified Nursing Assistant	C	1	\$17.00	N/A	N/A	N/A
Harper College	Computer Numerical Control (CNC) Operator I	C	N/A	N/A	N/A	N/A	N/A
Harper College	Computer Support Technician	C	N/A	N/A	N/A	N/A	N/A
Harper College	Culinary Arts Program	C	N/A	N/A	N/A	N/A	N/A
Harper College	Dental Assistant/Change name to Online Dental Assisting	C	N/A	N/A	N/A	N/A	N/A
Harper College	Electrical Maintenance	C	N/A	N/A	N/A	N/A	N/A
Harper College	Electronics Program	C	N/A	N/A	N/A	N/A	N/A
Harper College	Social Media Special	C	N/A	N/A	N/A	N/A	N/A
Harper College	Emergency Medical Technician (EMT)	C	N/A	N/A	N/A	N/A	N/A
Harper College	Financial Management	C	N/A	N/A	N/A	N/A	N/A
Harper College	Harper College Truck Driver Training (160 hrs.)	C	N/A	N/A	N/A	N/A	N/A
Harper College	Human Resource Management	C	N/A	N/A	N/A	N/A	N/A
Harper College	Industrial Electronics Maintenance	C	N/A	N/A	N/A	N/A	N/A
Harper College	IT Support Technician	C	N/A	N/A	N/A	N/A	N/A
Harper College	End-To-End (E2E) Supply Chain Management	C	N/A	N/A	N/A	N/A	N/A
Harper College	End-To-End (E2E) Supply Chain Management Certificate	C	N/A	N/A	N/A	N/A	N/A
Harper College	Magnetic Resonance Imaging (MRI)	C	N/A	N/A	N/A	N/A	N/A
Harper College	Manufacturing Production	C	N/A	N/A	N/A	N/A	N/A
Harper College	Medical Assistant Certificate	C	N/A	N/A	N/A	N/A	N/A
Harper College	Medical Office Assistant	C	N/A	N/A	N/A	N/A	N/A
Harper College	Office Assistant	C	N/A	N/A	N/A	N/A	N/A
Harper College	Online Pharmacy Technician	C	N/A	N/A	N/A	N/A	N/A
Harper College	Paramedic	C	N/A	N/A	N/A	N/A	N/A
Harper College	Phlebotomy	C	1	\$19.00	N/A	N/A	N/A
Harper College	Practical Nursing Certificate (LPN)	C	N/A	N/A	N/A	N/A	N/A
Harper College	Professional Accounting - CPA Preparation	C	1	\$86.00	N/A	N/A	N/A
Harper College	Public Safety Dispatcher	C	N/A	N/A	N/A	N/A	N/A
Harper College	Social Media Specialist Certificate	C	N/A	N/A	N/A	N/A	N/A
Harper College	Supply Chain Management- Procurement	C	N/A	N/A	N/A	N/A	N/A
Harper College	Supply Management Logistic Certificate	C	N/A	N/A	N/A	N/A	N/A
Harper College	Web Design & Interactive Media	C	N/A	N/A	N/A	N/A	N/A
Harper College	Web Development	C	N/A	N/A	N/A	N/A	N/A
Harper College	AutoCAD Designer	C	N/A	N/A	N/A	N/A	N/A
Harper College	AutoCAD Designer+ Project Management Specialist	C	N/A	N/A	N/A	N/A	N/A
Harper College	Cisco CCNA Network Specialist	C	N/A	N/A	N/A	N/A	N/A
Harper College	Computer and Network Support Technician	C	N/A	N/A	N/A	N/A	N/A
Harper College	Interact. Web Des. +Python/Big Data/R Prog/Proj. Mgt & Java	C	N/A	N/A	N/A	N/A	N/A
Harper College	Java Programmer	C	N/A	N/A	N/A	N/A	N/A
Harper College	Microsoft Office Adm.	C	N/A	N/A	N/A	N/A	N/A
Harper College	Microsoft Office Adm. & Electronic Bookkeeping	C	N/A	N/A	N/A	N/A	N/A
Harper College	Microsoft Office Adm. + Project Management Specialist	C	N/A	N/A	N/A	N/A	N/A

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Harper College	Microsoft Office Adm.+Electronic Bkpgg+Proj.Mgt. Splst	C	N/A	N/A	N/A	N/A	N/A
Harper College	Microsoft Office Adm.+MOS Exam+Elec. Book.+Interactive Web	C	N/A	N/A	N/A	N/A	N/A
Harper College	Network Security Specialist + Cisco CCNA Network Specialist	C	N/A	N/A	N/A	N/A	N/A
Harper College	Network Support Technician Certificate	C	N/A	N/A	N/A	N/A	N/A
Harper College	Network Support Technician + Cisco CCNA Network Specialist	C	N/A	N/A	N/A	N/A	N/A
Harper College	Network+ and Cisco CCNA Network Specialist	C	N/A	N/A	N/A	N/A	N/A
Harper College	Project Management Specialist + CAPM/PMP	C	N/A	N/A	N/A	N/A	N/A
Harper College	Supply Chain Management	C	N/A	N/A	N/A	N/A	N/A
Harper College	Supply Chain Management- Procurement	C	N/A	N/A	N/A	N/A	N/A
Harper College	Supply Chain Management-Fast Track 4-in-One	C	N/A	N/A	N/A	N/A	N/A
Humboldt Park Vocational Center-Wright College	Networking Advanced	C	N/A	N/A	N/A	N/A	N/A
Humboldt Park Vocational Center-Wright College	Networking AAS	C	N/A	N/A	N/A	N/A	N/A
Humboldt Park Vocational Center-Wright College	Addiction Studies Basic Certificate (BC)	C	N/A	N/A	N/A	N/A	N/A
Humboldt Park Vocational Center-Wright College	Web Development Advanced Certificate	C	N/A	N/A	N/A	N/A	N/A
Humboldt Park Vocational Center-Wright College	Web Development Associates of Applied Science	C	N/A	N/A	N/A	N/A	N/A
Humboldt Park Vocational Center-Wright College	Web Development Basic Certificate	C	N/A	N/A	N/A	N/A	N/A
Kennedy King College	Addiction Studies Basic Certificate (BC)	C	N/A	N/A	N/A	N/A	N/A
Kennedy King College	Baking & Pastry - AAS (KKC)	C	N/A	N/A	N/A	N/A	N/A
Kennedy King College	Baking & Pastry- AC (KKC)	C	N/A	N/A	N/A	N/A	N/A
Kennedy King College	Baking & Pastry-BC (KKC)	C	N/A	N/A	N/A	N/A	N/A
Kennedy King College	Culinary Arts - BC (KKC)	C	N/A	N/A	N/A	N/A	N/A
Kennedy King College	Culinary Arts-AAS (KKC)	C	N/A	N/A	N/A	N/A	N/A
Kennedy King College	Culinary Arts-AC (KKC)	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Basic Nursing Assistant Certificate	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Dental Hygiene	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	EMT II/Paramedic	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	EMT-B	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Health Information Technology Management-AAS	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Medical Assisting	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Medical Billing	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Medical Coding	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Medical Radiologic Technology	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Nursing Associate in Applied Science (0239) MXC	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Patient Care Tech (Health Professions)	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Pharmacy Technology (MXC)	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Phlebotomy Program (MXC)	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Practical Nursing (240)	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Respiratory Care	C	N/A	N/A	N/A	N/A	N/A
Malcolm X College	Surgical Technology	C	N/A	N/A	N/A	N/A	N/A
Midwestern Career College	QA Software Testing	C	N/A	N/A	N/A	N/A	N/A
Midwestern Career College	Clinical Medical Assisting	C	N/A	N/A	N/A	N/A	N/A
Midwestern Career College	Dental Assisting Program	C	N/A	N/A	N/A	N/A	N/A
Midwestern Career College	Web Design Specialist	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Network Security Associate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Advanced Air Conditioning Tech	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Associate Database Administrator	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Automotive Technology AAS	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Basic Air Conditioning Technician	C	N/A	N/A	N/A	N/A	N/A

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Moraine Valley Community College	Basic Nurse Assistant	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Caregiver/Home Health Aide	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Cisco Network Associate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Coding Specialist Program	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Automotive Service Technician	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Computer & Local Area Network Technician AAS	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Computer Support Associate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Computer Technician Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Dental Assisting Program	C	1	\$19.00	N/A	N/A	N/A
Moraine Valley Community College	Dialysis Technician	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Electronic Controls Technician	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Graphics and Desktop Publishing	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Health Information Technology AAS	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Heating and Air Conditioning Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Human Resources Management AAS	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Industrial Maintenance Technician Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Integrated Systems Technology AAS	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Introduction to Supply Chain Management	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	IT Security Specialist AAS	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	LAN Technician	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Mechanical and Fluid Power Maintenance Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Medical Assistant Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Medical Billing Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Microsoft Office Specialist Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Nondestructive Testing (NDT)	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Nursing AAS	C	1	\$31.00	N/A	N/A	N/A
Moraine Valley Community College	Pharmacy Technician	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Phlebotomy	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	PLC Technician Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Radiologic Technology AAS	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Respiratory Therapy Technology AAS	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Stationary Engineer AAS Degree	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Website Designer	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Website Developer	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Welding Combination	C	1	N/A	N/A	N/A	N/A
Moraine Valley Community College	Certified Medical Adm. Assistant with Keyboarding Skills	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Plant Engineering Mechanic	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Early Childhood Educator Level 3 Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Early Childhood Level 2 Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Infant Toddler Level 3 Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Infant Toddler Level 2 Certificate	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Early Childhood Educator AAS	C	N/A	N/A	N/A	N/A	N/A
Moraine Valley Community College	Data Entry ICAPS	I	N/A	N/A	N/A	N/A	N/A
Morton College	Accounting Program	C	N/A	N/A	N/A	N/A	N/A
Morton College	Alternative Fuels (CNG)	C	N/A	N/A	N/A	N/A	N/A
Morton College	Associate Physical Therapist Assistant	C	N/A	N/A	N/A	N/A	N/A
Morton College	Automotive Mobile Electronics	C	N/A	N/A	N/A	N/A	N/A
Morton College	Automotive Service	C	N/A	N/A	N/A	N/A	N/A

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Morton College	Business Management	C	N/A	N/A	N/A	N/A	N/A
Morton College	Computer Repair Technician (CRT)	C	N/A	N/A	N/A	N/A	N/A
Morton College	Electronic Records Management	C	N/A	N/A	N/A	N/A	N/A
Morton College	Maintenance and Light Repair	C	N/A	N/A	N/A	N/A	N/A
Morton College	Medical Office Support	C	N/A	N/A	N/A	N/A	N/A
Morton College	Nurse Assistant	C	N/A	N/A	N/A	N/A	N/A
Morton College	Nursing-Associate in Applied Science	C	N/A	N/A	N/A	N/A	N/A
Naperville	Clinical Medical Assisting	C	N/A	N/A	N/A	N/A	N/A
Northeastern Illinois University	CompTIA Complete Cybersecurity Bundle with Labs	C	N/A	N/A	N/A	N/A	N/A
Northeastern Illinois University	Legal Secretary Certificate Course	C	N/A	N/A	N/A	N/A	N/A
Northeastern Illinois University	Paralegal/Legal Assistant through Advanced Paralegal	C	N/A	N/A	N/A	N/A	N/A
Northwest Suburban College	Dental Assistant	C	N/A	N/A	N/A	N/A	N/A
Northwest Suburban College	Medical Assistant	C	N/A	NA	N/A	N/A	N/A
Northwest Suburban College	Pharmacy Technician 600 Hours	C	N/A	N/A	N/A	N/A	N/A
Northwestern Memorial	Medical Assistant	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Accounting Associate	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Accounting Associate, AAS	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Accounting Technology	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Administrative Assistant Program	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Advanced Web Site Development	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Basic Nurse Assistant Training	C	2	\$19.35	N/A	N/A	N/A
Oakton Community College	Cisco Certified Network Associate (CCNA)	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Computer User	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	CNC Machine Operations-NIMS Test Preparation	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Electronics and Computer Technology, AAS Degree	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Electronics Computer Technician	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Human Resource Specialist	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Medical Assistant	C	1	\$17.20	N/A	N/A	N/A
Oakton Community College	Manufacturing Technology, A.A.S. degree	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Medical Coding & Billing	C	2	\$17.00	N/A	N/A	N/A
Oakton Community College	Microsoft Office Specialist (0306)	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Nursing AAS Degree	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Oracle Database Administrator	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Paralegal Studies Program	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Phlebotomy	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Pharmacy Technician/Assistant	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Physical Therapy Assistant, A.A.S. degree	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Professional Accounting - CPA Preparation	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Professional Medical Coding and Billing	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Web Site Support and Maintenance	C	N/A	N/A	N/A	N/A	N/A
Oakton Community College	Windows Server Administration	C	N/A	N/A	N/A	N/A	N/A
Olive Harvey College	Commercial Driver Training Class B	C	N/A	N/A	N/A	N/A	N/A
Olive Harvey College	Fork Lift Operation and Safety 848	C	N/A	N/A	N/A	N/A	N/A
Olive Harvey College	Lube Tech	C	N/A	N/A	N/A	N/A	N/A
Olive Harvey College	Supply Chain Management & Logistics (SCML)-Adv.	C	N/A	N/A	N/A	N/A	N/A
Olive Harvey College	Supply Chain Management & Logistics (SCML)-AAS	C	N/A	N/A	N/A	N/A	N/A
Olive Harvey College	Supply Chain Management & Logistics (SCML)-Basic	C	N/A	N/A	N/A	N/A	N/A
Phlebotomy Geek	Phlebotomy	I	N/A	N/A	N/A	N/A	N/A

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Prairie State College	Accounting and Business Management AAS	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Accounting Certificate	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Automotive Services Technology	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Cisco Network Associate	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Computer Electronics Technician	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Computer Support Associate	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Computer Technician	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	CDL Truck Driver Training-Class A-160HR	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	CDL Truck Driver Training-Class A-196HR with Endor	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	CNA/Certified Nursing Assistant	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Dental Hygiene AAS	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Dialysis Technician	C	2	\$17.73	N/A	N/A	N/A
Prairie State College	Emergency Medical Technician	C	N/A	\$16.09	N/A	N/A	N/A
Prairie State College	Game Design and Development	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Health Unit Coordinator	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Heating, Ventilation & Air Conditioning	C	3	\$22.00	N/A	N/A	N/A
Prairie State College	Industrial Electrician AAS	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Industrial Maintenance Technician	C	1	N/A	N/A	N/A	N/A
Prairie State College	Information Technology Networking AAS	C	2	N/A	N/A	N/A	N/A
Prairie State College	Information Technology Programming A.A.S.-PSC	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Information Technology Web AAS	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Machinist	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Manufacturing Technology	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Manufacturing Technology AAS	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Medical Administrative Assistant	C	1	\$23.00	N/A	N/A	N/A
Prairie State College	Medical Central Service Technician	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Medical Coding and Billing	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Networking Specialist Certificate Program	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Network Security Specialist	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Nursing AAS	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	NIMS Program	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Pharmacy Technician	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Programming	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Welder Technician	C	N/A	N/A	N/A	N/A	N/A
Prairie State College	Welding Specialist	C	N/A	N/A	N/A	N/A	N/A
Richard J Daley College	Networking Systems and Technologies Basic	C	N/A	N/A	N/A	N/A	N/A
Scott School of Careers	Certified Phlebotomy Technician	I	N/A	N/A	N/A	N/A	N/A
Scott School of Careers	Nurse Assistant Program	C	9	\$19.74	88.00%	78.00%	88.00%
South Suburban College	Accounting	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Coding Specialist	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Community Health Worker	C	3	\$21.00	N/A	N/A	N/A
South Suburban College	Echocardiography	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Help Desk	C	2	\$18.09	N/A	N/A	N/A
South Suburban College	Magnetic Resonance Imaging (MRI)	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Management - Manager /Supervisor	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Management-Administrative Assistant	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Manufacturing Basics Non Credit	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Manufacturing Basics Credit	C	N/A	N/A	N/A	N/A	N/A

LWIA #7 Programs Recommended for Continued Eligibility March 2025

South Suburban College	Medical Assistant	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Microsoft Networking Technician	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Microsoft Office Suite Tools	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Multi-Process Welding	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Network Technician	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Nursing - Associate Degree (RN)	C	2	\$17.85	N/A	N/A	N/A
South Suburban College	Nursing Assistant / Aide	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Occupational Therapy Assistant	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Paralegal / Legal Assistant	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Pharmacy Technician	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Phlebotomy	C	N/A	N/A	N/A	N/A	N/A
South Suburban College	Patient Care Technician Program (PCT)	C	N/A	N/A	N/A	N/A	N/A
Triton College	Baking and Pastry C306H	C	N/A	N/A	N/A	N/A	N/A
Triton College	Business Management	C	N/A	N/A	N/A	N/A	N/A
Triton College	C306A Accounting Assistant	C	N/A	N/A	N/A	N/A	N/A
Triton College	C307 D Business Support Specialist	C	N/A	N/A	N/A	N/A	N/A
Triton College	C417E Nurse Assistant	C	1	N/A	N/A	N/A	N/A
Triton College	C420a Culinary Training	C	N/A	N/A	N/A	N/A	N/A
Triton College	Dental Assisting	C	1	\$18.00	N/A	N/A	N/A
Triton College	Dialysis Technician	C	N/A	N/A	N/A	N/A	N/A
Triton College	Engineering Technology Design	C	N/A	N/A	N/A	N/A	N/A
Triton College	Engineering Technology/Fabrication	C	N/A	N/A	N/A	N/A	N/A
Triton College	Engineering Technology/Mechatronics	C	N/A	N/A	N/A	N/A	N/A
Triton College	EKG Technician	C	N/A	N/A	N/A	N/A	N/A
Triton College	Health Information Technology: Medical Billing and Coding	C	N/A	N/A	N/A	N/A	N/A
Triton College	Hospitality Industry Administration Hotel/Motel	C	N/A	N/A	N/A	N/A	N/A
Triton College	Human Resource Management C306F	C	N/A	N/A	N/A	N/A	N/A
Triton College	Medical Administrative Assistant	C	N/A	N/A	N/A	N/A	N/A
Triton College	Office Technology	C	N/A	N/A	N/A	N/A	N/A
Triton College	Phlebotomy Technician	C	N/A	N/A	N/A	N/A	N/A
Triton College	Rehabilitation Aide Program	C	N/A	N/A	N/A	N/A	N/A
Truman College	Automotive Technology - AAS (TRC)	C	1	\$16.00	N/A	N/A	N/A
Truman College	Automotive Technology - Advanced (TRC)	C	N/A	N/A	N/A	N/A	N/A
Truman College	Automotive Technology - Basic (TRC)	C	N/A	N/A	N/A	N/A	N/A
Truman College	Bookkeeping	C	N/A	N/A	N/A	N/A	N/A
Truman College	Networking Systems Technologies-BC	C	N/A	N/A	N/A	N/A	N/A
Truman College	Web Development-BC	C	N/A	N/A	N/A	N/A	N/A
West-Side Learning Center (Malcolm)	Basic Nursing Assistant	C	N/A	N/A	N/A	N/A	N/A
Wright College	Basic Nursing Assistant	C	N/A	N/A	N/A	N/A	N/A
Wright College	Networking Advanced	C	N/A	N/A	N/A	N/A	N/A
Wright College	Networking AAS	C	N/A	N/A	N/A	N/A	N/A
Wright College	Networking Basic	C	N/A	N/A	N/A	N/A	N/A
Wright College	Web Development Advanced	C	N/A	N/A	N/A	N/A	N/A
Wright College	Web Development AAS	C	N/A	N/A	N/A	N/A	N/A
Wright College	Web Development Basic	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Accounting AAS	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Accounting AC	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Accounting BC	C	N/A	N/A	N/A	N/A	N/A

LWIA #7 Programs Recommended for Continued Eligibility March 2025

Wright College - North Campus	AAS Occupational Therapy Assistant (OTA)	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	CNC Machining Advanced	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	CNC Machining Basic	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Cybersecurity BC	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Management Marketing Advanced	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Management Marketing AAS	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Management Marketing Basic	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Networking Advanced	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Networking AAS	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Networking Basic	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Paralegal AAS	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Swiss Star Screw Multi Axis Lathe Machine	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Web Development Advanced	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Web Development AAS	C	N/A	N/A	N/A	N/A	N/A
Wright College - North Campus	Web Development Basic	C	N/A	N/A	N/A	N/A	N/A
Measure	Goal						
Successful Training Completion Rate (SC)	70%						
Credential Attainment Rate (CAR)	60%						
Training-Related Entered Employment Rate (TREE)	70%						
Met Measure	SC=Successful Completion						
Exceeded Measure	CAR=Credential Attainment Rate						
Failed Measure	TREE=Training Related Entered Employment						

LWIA #7 Programs Recommend for Initial Certification March 2025

Provider Name	Program Name	Certification	Industry
Chicago State University	Clinical Dental Assistant (Voucher Included)	NELDA, CDA	Healthcare
Chicago State University	Sterile Processing Technician (Voucher Included)	College Certificate	Healthcare
Chicago State University	CNC Machinist w VR Training (VR Headset v2 Included)	College Certificate	Manufacturing
Chicago State University	Hemodialysis Technician	CHT, BONENT	Healthcare
Chicago State University	Community Health Worker	College Certificate	Social Services
Chicago State University	Paralegal Certificate Course	NALA	Business and Professional Services
Daley College	CNC Advance Certificate	College Certificate	Manufacturing
Daley College	Advanced Certificate Mecharonics	College Certificate	Manufacturing
Daley College	Advanced Certificate, Welding	College Certificate	Manufacturing
Daley College	Web Development, Basic Certificate	College Certificate	Information Technology
Daley College	Welding Operator	College Certificate	Manufacturing
Erskine Reeves Barber Academy	Barbering	IDFPR Certification	Business and Professional Services
Fox College	AAS in Physical Therapy Assistant	NPTE	Healthcare
Fox College	AAS in Occupational Therapy Assitant	NBCOT	Healthcare
Harper College	CPE: Network Cloud Professional+ Program	AWS	Information Technology
Ms. Robert's Beauty Academy	Braiding	IDFPR Certification	Business and Professional Services
Ms. Robert's Beauty Academy	Barbering	IDFPR Certification	Business and Professional Services
Northeastern Illinois University	Generative AI Data Analyst	Microsoft Azure AI Fundamentals	Information Technology
Oakton	Automotive Heating & Air Conditioning		Manufacturing
Oakton College	Automotive Heating & Air Conditioning Certificate	College Certificate	TDL
Per Scholars	AWS Re/Start	AWS Cloud	Information Technology
Per Scholars	Cybersecurity	CompTIA, Cybersecurity Analyst+	Information Technology
Prairie State College	Associate in Human Resources	College Certificate	Professional Services
Prairie State College	Physical Therapist	PTA License	Healthcare
Prairie State College	Surgical Tecnology	National Board of Surgical Tecnology	Healthcare
Prairie State College	Medical Billing and Coding	AAPC	Professional Services
Prairie State College	Paramedic Certificate	NREMT	Healthcare
Scott School of Careers	Certified Nursing Assistant	Illinois Department of Public Health	Healthcare
Scott School of Careers	Practical Nursing Program	Illinois Department of Public Health	Healthcare
Scott School of Careers	Certified Phlebotomy Technician	Illinois Department of Public Health	Healthcare
Scott School of Careers	Certified Pharmacy Technician	Illinois Department of Public Health	Healthcare
South Suburban College	Cosmetology Technician Certificate	IDFPR Certification	Business and Professional Services
South Suburban College	Barber Technician Certificate	IDFPR Certification	Business and Professional Services
Triton College	Emergency Medical Technician	College Certificate	Healthcare
Triton College	Engineering Technology Robitic Welding Certificate	College Certificate	Manufacturing
Triton College	Engineering Technology Welding Certificate	College Certificate	Manufacturing
Triton College	Paralegal Certificate	College Certificate	Manufacturing
BOLD denotes new provider			

LWIA #7 Programs No Longer Being Offered March 2025

Provider Name	Program Name	Reason
Harper College	Computer and Network Support Technician	No Longer Being Offered
Harper College	Interact. Web Des. +Python/Big Data/R Prog/Proj. Mgt & Java	No Longer Being Offered
Harper College	Java Programmer	No Longer Being Offered
Harper College	Microsoft Office Adm.	No Longer Being Offered
Harper College	Microsoft Office Adm. & Electronic Bookkeeping	No Longer Being Offered
Harper College	Microsoft Office Adm. + Project Management Specialist	No Longer Being Offered
Harper College	Microsoft Office Adm.+Electronic Bkkpg+Proj.Mgt. Spclst	No Longer Being Offered
Harper College	Microsoft Office Adm.+MOS Exam+Elec. Book.+Interactive Web	No Longer Being Offered
Harper College	Network Security Specialist + Cisco CCNA Network Specialist	No Longer Being Offered
Harper College	Network Support Technician + Cisco CCNA Network Specialist	No Longer Being Offered
Harper College	Network+ and Cisco CCNA Network Specialist	No Longer Being Offered
Harper College	Project Management Specialist + CAPM/PMP	No Longer Being Offered
Northeastern Illinois University	AI Engineer (0-100)	No Longer Being Offered
Northeastern Illinois University	Data Engineer	No Longer Being Offered
Northeastern Illinois University	Digital Marketing	No Longer Being Offered
Northeastern Illinois University	Software Engineer	No Longer Being Offered
Northwestern University	Northwestern Data Science and Visualization Boot	No Longer Being Offered
South Suburban College	Emergency Medical Services Paramedic (EMS. Cert)	No Longer Being Offered
South Suburban College	Emergency Medical Technician Basic	No Longer Being Offered

LWIA #Program Not Recommended for Initial Certification March 2025

Provider	Program	Reason
A-List Startenders LLC	Bartending	Not on 40 Occupations List
Apex Cybersecurity Solutions, Inc	Cyber Range Cybersecurity Learning Platform	Not IBHE Certified
Ellevate Yourself	Financial Literacy	Not on 40 Occupations List
Erskine Reeves Barber Academy	Barber Instructor	Not on 40 Occupations List
Ms. Robert's Beauty Academy	Nail Technology	Not on 40 Occupations List
Ms. Robert's Beauty Academy	Nail Instructors 500	Not on 40 Occupations List
Ms. Robert's Beauty Academy	Nail Instructor 625	Not on 40 Occupations List
Ms. Robert's Beauty Academy	Cosmetology Instructor 500	Not on 40 Occupations List
Ms. Robert's Beauty Academy	Cosmetology Instructors 1000	Not on 40 Occupations List
Ms. Robert's Beauty Academy	Braiding Instructor 500	Not on 40 Occupations List
Ms. Robert's Beauty Academy	Braiding Instructor 625	Not on 40 Occupations List