



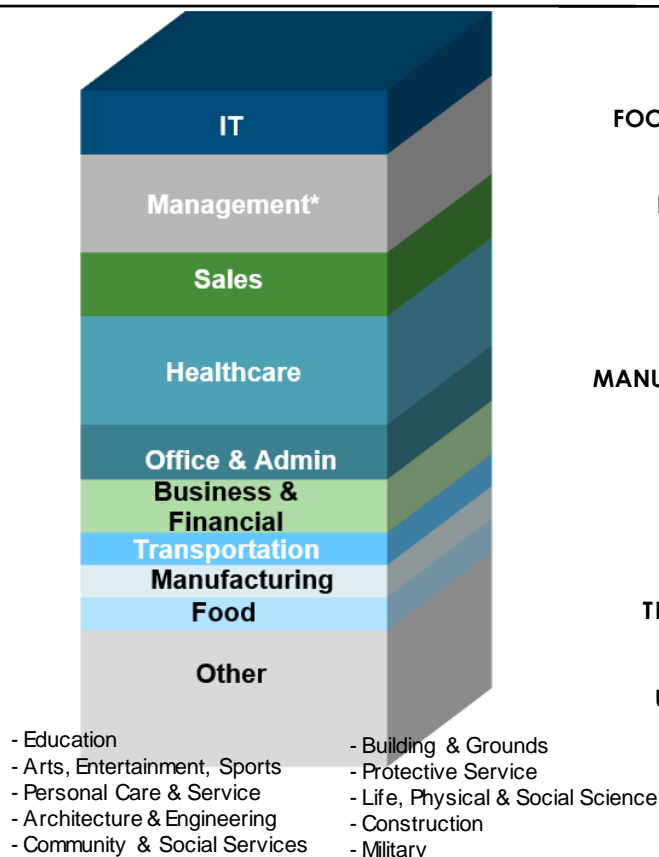
# WHERE ARE THE JOBS?

A Summary of Cook County Online Job Postings

QUARTER 4 (OCT- DEC) 2023

## 211,714 JOB POSTINGS

(grouped by occupation)



### IT

OCCUPATIONS	-Software Developers, Web Developers -Information Technology Project Managers -Computer Systems Engineers/Architects -Computer User Support Specialists -Computer Systems Analysts
CREDENTIALS	-IT infrastructure library (ITIL) -Project management certification (PMP) -Certified info. systems security professional/ auditor/ manager (CISSP/CISAC/ISM) -Cisco certified network associate/ network professional (CCNA/CCNP) -Certified A+ technician
SKILLS	-Database (SQL, Oracle) -Programming (Java, Python, JavaScript, C#) -Operating systems (LINUX) -Software frameworks (Scrum, .NET) -Git

## TOP 5 EMPLOYERS BY INDUSTRY

BUSINESS & FINANCIAL	GPAC, Wintrust Financial, Northern Trust, Baker Tilly, JP Morgan Chase
FOOD SERVICE & HOSPITALITY	Compass Group, Aramark, Buffalo Wild Wings, Chili's Grill, Sodexo
HEALTHCARE	Advocate, Ascension Health, Northwestern Memorial, Trinity Health, NorthShore Health System
INSURANCE	United Health, Health Care Service Corp, Elevance Health, Allstate, State Farm
MANUFACTURING	Kraft, Medline, Northrup Gunman, S&C Electric The Coca-Cola Company
RETAIL	Walgreens, Amazon, CVS, Macy's, Walmart
TDL	United Airlines, Transco Lines, FedEx, UPS, Marten Transport
TECHNOLOGY	Swing Education, Salesforce Inc., T-Mobile, AT&T, Early Warning Services, Comcast
UNIVERSITIES	University of Chicago, University of Illinois, Northwestern University, DePaul University, Loyola (Includes affiliated hospitals)

*This report analyzes online job postings, not job openings. Jobs and employers who do not advertise online are underrepresented here.*

*\* Management occupations span all occupational groups.*

### Healthcare

OCCUPATIONS	-Registered, Licensed Practical and Licensed Vocational Nurses -Medical Records and Health Information Technicians -Nursing Assistants and Home Health Aides -Medical Assistants and Dental Assistants -Pharmacy Technicians
CREDENTIALS	-Nursing (incl. critical care nurse & nurse practitioner) -Nursing assistant, licensed vocational nurse, medical assistant -First Aid; Cardiopulmonary resuscitation (CPR); Basic life saving/Advanced cardiac life support (BLS/ACLS) -Pharmacy technician certification board (PTCB)
SKILLS	-Patient care & treatment planning -Scheduling & data entry -Customer service & communication skills -Quality assurance & control -Rehabilitation

## Sales

**OCCUPATIONS**

- Sales representatives & account executives
- Retail sales associates & cashiers
- Retail store managers & supervisors
- Insurance, financial services & real estate sales agents
- Demonstrators & product promoters

**CREDENTIALS**

- Insurance licenses (life & health; accident; property & casualty)
- Real estate license
- Financial licenses (see detail in business & financial)
- Mortgage license
- Cash handling certification

**SKILLS**

- Sales & store management
- Customer service
- Retail industry knowledge
- Scheduling
- Merchandising

## Office & Admin

**OCCUPATIONS**

- Customer Service Representatives
- Secretaries and Administrative Assistants
- Bookkeeping, Accounting, and Auditing Clerks
- First-Line Supervisors of Office and Admin Support
- Office Clerks

**CREDENTIALS**

- Paralegal certification
- Insurance & financial licenses (see detail in Sales & Business & Financial)
- Project management certification
- Certified payroll professional (CPP)
- Certified protection professional

**SKILLS**

- Customer service
- Administrative support
- Data entry & spreadsheets
- Accounting & budgeting
- Project management

## Food

**OCCUPATIONS**

- Waiters and Waitresses
- Cooks
- Supervisors of Food Preparation and Serving Workers
- Hosts and Hostesses
- Dishwashers

**CREDENTIALS**

- Food handler/ServSafe/food sanitation certification
- Alcohol service certification (TIPS, BASSET)
- First Aid/CPR
- Certified Sous Chef
- Cash handling certification

**SKILLS**

- Cleaning
- Customer service
- Cooking; food prep; food safety
- Scheduling
- Bartending

## Business & Financial

**OCCUPATIONS**

- Management & Human Resources Specialists
- Financial Analysts, Accountants & Auditors
- Market Research Analysts and Marketing Specialists
- Purchasing Agents
- Personal Financial Advisors

**CREDENTIALS**

- Certified public accountant (CPA)
- Securities licenses (Series 7, 66, 65)
- Project management (PMP)
- Chartered property casualty underwriter
- Professional in human resources (PHR)

**SKILLS**

- Accounting & budgeting
- Project management
- Financial analysis, financial statements & reporting
- Business analysis & business process
- Social media & marketing

## Transportation

**OCCUPATIONS**

- Truck Drivers (Heavy, Light and Delivery)
- Laborers, Packers and Packagers
- Driver/Sales Workers
- Industrial Truck and Tractor Operators
- Automotive Specialty Technicians

**CREDENTIALS**

- Commercial driver's license (CDL) – Class A, B, C
- Automotive service excellence (ASE) certification
- Forklift operator certification
- Hazardous materials (HAZMAT) certification & OSHA certification
- Diesel Mechanic

**SKILLS**

- Repair
- Forklift operation
- Customer service
- Driving & lifting ability
- Scheduling

## Manufacturing & Installation/Repair

**OCCUPATIONS**

- Production Workers and Machinists
- Installation, Maintenance, and Repair Workers
- Heating and Air Conditioning Mechanics and Installers
- First-Line Supervisors of Mechanics and Workers
- Inspectors, Testers, Sorters, Samplers

**CREDENTIALS**

- EPA CFC/HCFC Certification
- Welding certification
- OSHA Certification
- Certified in Production and Inventory Management (CPIM)

**SKILLS**

- Maintenance, repair, quality control
- HVAC
- Hand tools
- Plumbing
- Welding

