The Road Home: Reentry Navigation RFP Questions and Answers

Q: How will participating organizations receive client assessments?

A: Organizations will receive client assessments electronically.

Q: What assessment tools will the Reentry Navigators use to conduct their assessments with clients?

A: Reentry Navigators will complete a reentry assessment which identifies basic needs and initial career and education goals post release.

Q: Will organizations be able to import Reentry Navigator assessments into other data bases besides Career Connect?

A: Organizations must utilize Career Connect as the management information system for this project.

Q: How will the Reentry Navigators interact/interface with the career coaches and case managers at participating agencies? Pre-release, at release and through follow-up?

A: Reentry Navigators will provide support and interact with career coaches throughout the entirety of the program.

Q: The description of the Career Coach position in the RFP and the webinar is very similar to a case manager. Are these positions the same?

A: Career Coaches and case managers serve similar functions. Career Coaches are more intentional about providing support to advance a participant in their career pathway.

Q: Will we need to provide housing to clients?

A: If a participant needs housing assistance, selected organizations must provide housing assistance.
Q: Will clients need immediate housing? Will they be at risk of homelessness upon release?

A: Some clients may need immediate housing assistance.

Q: How will it be communicated that the client is at risk of homelessness on release?

A: Reentry Navigators will assess if housing supports are needed and communicate with Career Coaches by way of initial assessment.

Q: The timeline template in the RFP makes it appear as if there will be two cohorts of clients in the Reentry Navigation Initiative. Is this the case?

A: The program is designed for two cohorts, but we have flexibility to enroll on a rolling basis.

Q: How detailed does the timeline need to be?

A: Provide enough detail so that reviewers have a clear picture of participants will matriculate through the different program phases.

Q: In the RFP, the goal for placements in Post-Secondary Education, Employment, or Long-Term Training is 70%. Is this correct?

A: The placement rate is 70%

Q: In the RFP, the goal for Industry Recognized Credentials is 60%, is this correct?

A: The goal for Industry Recognized Credentials is 60%

Q: The RFP says the Partnership is looking to work with two or three agencies for the project. The difference between the number of awardees could dramatically affect the cost if we are expected to serve a minimum of 75 returning citizens as opposed to only 50. Would you like us to submit two budgets accounting for both possibilities?

A: Organizations must self-identify how many participants they have capacity to serve.
Q: Will program referrals, through the Reentry Navigator position, be made in ones and twos or will we receive large numbers of referrals in alignment with our cohort timelines (ex – 30 referrals at the beginning of each cohort)?

A: Organizations will receive weekly bulk referrals until enrollment goals are met.

Q: Is the Partnership providing the required emergency relief fund of $500, or do we need to budget for that?

A: The Partnership is providing the Emergency Relief funds, organizations do not need to budget for the $500 per participant.

Q: If an agency proposes to serve 50 participants, will the Navigators be responsible for referring 50 or more participants to the agency to ensure the deliverable is met?

A: Correct, Reentry Navigators are responsible for recruiting and referring participants to selected organizations.

Q: Are there any requirements on the type of paid work experience (i.e. internships, transitional jobs, rapid attachment opportunities, etc.)?

A: Paid work experiences should be tailored to the participant’s needs.

Q: Is there a minimum percentage of the overall budget to be set aside for supportive services?

A: There is no minimum percentage. Successful applicants will allocate adequate support services resources to accomplish the project’s goals.