



Chicago Cook Workforce Innovation Board

Service Delivery Committee Meeting

Tuesday, March 16, 2021; 10:00 am – 11:30 am

Zoom Link	https://us02web.zoom.us/j/81088996206
Phone	1 312 626 6799 Meeting ID: 810 8899 6206

- 10:00 – 10:10** **Call to Order; Attendance; Approval of December Minutes***
Pam McDonough and Greg Polman, Co-Chairs
- 10:10– 10:25** **CEO Update**
Ms. Karin Norington-Reaves, Chief Executive Officer
- 10:25 – 10:40** **WIOA Program Updates and Performance Measures**
Patrick Combs, Chief Program Officer
- 10:40 – 10:55** **American Job Center RFP and Training Provider Recertifications***
Amy Santacaterina, Director of WIOA Programs
- 10:55 – 11:05** **Business Engagement**
Phaedra Leslie, Director of Business Relations and Economic Development
- 11:05 – 11:25** **One Stop Operator Quarterly Report**
Becky Raymond, Chicago Citywide Literacy Coalition
- 11:25 – 11:30** **Public Comments & Adjournment**