The Where are the Jobs report should not be used as a comprehensive list of available jobs in Cook County. Some industries and occupations, such as those that are heavily unionized and those that advertise through word of mouth, tend not to post openings online so may be underrepresented here. The data covers jobs that were available at any time during the quarter – these include positions that have been filled and postings that have been removed for other reasons. For more information, please contact The Chicago Cook Workforce Partnership at (312) 603-0200.

### Job Postings by Occupational Group

<table>
<thead>
<tr>
<th>Occupational Group</th>
<th>Total Jobs Posted</th>
</tr>
</thead>
<tbody>
<tr>
<td>IT</td>
<td>25,086</td>
</tr>
<tr>
<td>Management (across occupational groups)</td>
<td>13,504</td>
</tr>
<tr>
<td>Business &amp; Financial</td>
<td>33,688</td>
</tr>
<tr>
<td>Sales</td>
<td>2,921</td>
</tr>
<tr>
<td>Office &amp; Admin</td>
<td>7,222</td>
</tr>
<tr>
<td>Healthcare</td>
<td>7,943</td>
</tr>
<tr>
<td>Transportation</td>
<td>1,093</td>
</tr>
<tr>
<td>Manufacturing, Maintenance &amp; Repair</td>
<td>1,939</td>
</tr>
<tr>
<td>Food</td>
<td>1,657</td>
</tr>
<tr>
<td>Arts, Entertainment, Sports</td>
<td>1,238</td>
</tr>
<tr>
<td>Architecture &amp; Engineering</td>
<td>1,122</td>
</tr>
<tr>
<td>Education</td>
<td>554</td>
</tr>
<tr>
<td>Legal</td>
<td>1,901</td>
</tr>
<tr>
<td>Community &amp; Social Services</td>
<td>1,497</td>
</tr>
<tr>
<td>Other</td>
<td>3,483</td>
</tr>
</tbody>
</table>

85% of posted job openings

### In-Demand Occupations, Credentials, and Skills

#### By Occupational Group

<table>
<thead>
<tr>
<th>IT Occupations</th>
<th>CREDENTIALS</th>
<th>SKILLS</th>
</tr>
</thead>
<tbody>
<tr>
<td>-Software developers, applications</td>
<td>-Certified info. systems security professional; systems auditor; security manager (CISSP/CISA/CISM)</td>
<td>-Programming skills (SQL, JAVA, JavaScript, C#, XML, Python, jQuery, C++)</td>
</tr>
<tr>
<td>-Computer systems analysts</td>
<td>-Cisco certified network associate; network professional; internetwork expert (CCNA/CCNP/CCIE)</td>
<td>-Database skills (Oracle, SQL Server)</td>
</tr>
<tr>
<td>-Businesses intelligence analysts</td>
<td>-Microsoft certified systems engineer; systems administrator (MCSE/MCSA)</td>
<td>-Operating systems (Linux, UNIX)</td>
</tr>
<tr>
<td>-Computer systems engineers/architects</td>
<td></td>
<td>-Software frameworks (.NET)</td>
</tr>
<tr>
<td>-Web developers</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Business & Financial Occupations

<table>
<thead>
<tr>
<th>CREDENTIALS</th>
<th>SKILLS</th>
</tr>
</thead>
<tbody>
<tr>
<td>-Certified public accountant (CPA)</td>
<td>-Accounting</td>
</tr>
<tr>
<td>-Certified risk manager (CRM)</td>
<td>-Financial analysis, financial statements &amp; reporting</td>
</tr>
<tr>
<td>-Chartered financial analyst (CFA)</td>
<td>-SAP</td>
</tr>
<tr>
<td>-Securities licenses (Series 6, Series 7, Series 63)</td>
<td>-Business development</td>
</tr>
<tr>
<td>-Professional in human resources (PHR, Senior PHR &amp; Global PHR)</td>
<td>-Business process &amp; analysis</td>
</tr>
</tbody>
</table>

### Top Employers by Number of Postings

1. Accenture
2. Allstate
3. Deloitte
4. Sears
5. Presence Health
6. Northern Trust
7. University of Chicago
8. Macy’s
9. Oracle
10. Advocate Health Care
11. Blue Cross
12. Aramark
13. Northwestern University
14. BMO Harris
15. Rehabilitation Institute of Chicago
16. CVS Caremark
17. Alexian Brothers Health System
18. Bank of America
19. Jewel Osco
20. Compass Group
### Sales
#### Occupations
- Sales representatives (wholesale, manufacturing, technical, scientific, other services)
- Retail salespersons, cashiers & retail supervisors
- Sales agents (financial services, insurance, real estate)
- Telemarketers

#### Credentials
- Insurance licenses (life & health; property & casualty)
- Financial licenses (see detail in business & financial)
- Mortgage license
- Automotive service excellence (ASE) certification (auto parts sales jobs)

#### Skills
- Communication & customer service
- Merchandising & product demonstration
- Business development
- Store management
- Account management

### Office & Administrative
#### Occupations
- Customer service representatives
- Secretaries & administrative assistants
- Bookkeeping, accounting & auditing clerks
- Supervisors of administrative support workers
- General office clerks

#### Credentials
- Accounting and finance licenses (see detail in business & financial section)
- Certified service manager (CSM)
- Certified/fundamental payroll professional
- Paralegal certification

#### Skills
- Communication & organization
- Accounting
- Administrative support (incl. scheduling)
- Data entry & spreadsheets
- Accounts payable & receivable

### Healthcare
#### Occupations
- Nurses and nurse practitioners
- Medical records and health IT
- Nursing assistants (incl. CNA, PCT, medical asst.)
- Speech language pathologists
- Physical therapists/occupational therapists

#### Credentials
- RN/nurse practitioner/advanced practice nurse
- First Aid/CPR/Advanced cardiac life support (ACLS)
- Certified nursing assistant/medical assistant
- Acute care certification
- Registered health information technician/administrator

#### Skills
- Patient evaluation, care, therapy & rehabilitation
- Treatment planning & collaboration
- Patient/family education & instruction
- Medical coding
- Acute care

### Transportation
#### Occupations
- Truck drivers (tractor trailer and delivery)
- Laborers & freight/stock movers or supervisors
- Forklift operators
- Vehicle and equipment repair and cleaning
- Other drivers (shuttle, van, taxi, bus, limo)

#### Credentials
- Commercial driver’s license (CDL) – Class A, B, C
- Forklift operator certification
- Certified driver trainer
- OSHA/EPA/Hazardous materials certification
- Air brake certification

#### Skills
- Inspection & repair
- Mathematics
- Cleaning
- Product sale & delivery
- Packaging

### Manufacturing, Maintenance, Repair
#### Occupations
- Maintenance & repair workers (general, telecommunications equipment, HVAC)
- Production supervisors
- Inspectors, testers, sorters & machinists
- Automotive service technicians & mechanics
- Diesel engine specialists

#### Credentials
- Automotive certs. (Automotive service excellence (ASE); ICAR collision repair; certified lube technician)
- EPA 608 certification for HVAC technicians
- Airframe and power plant certification
- American society of mechanical engineers (ASME)

#### Skills
- Repair and inspection
- Hand tools
- Welding
- HVAC
- Mathematics

### Food
#### Occupations
- Combined food prep & serving workers, incl. fast food
- Food service supervisors
- Cooks and chefs
- Waiters and waitresses
- Bartenders

#### Credentials
- SERVSAFE/food service sanitation
- Food service certification (e.g. FMP)
- Certified dietary manager/Registered dietitian
- Certified executive chef
- Alcohol service certification (TIPS, BASSET)

#### Skills
- Cleaning, food safety & inspection
- Cooking
- Food service
- Product sale and delivery
- Scheduling